

Senior Manager – IT

About the Role:

The Senior Manager – IT is responsible for the strategic planning, implementation, maintenance, and security of all IT infrastructure and systems across the educational institution. This includes overseeing both academic and administrative technology platforms, ensuring smooth IT operations, and leading digital transformation initiatives to enhance learning and operational efficiency.

Key Responsibilities:

- Develop and implement the institution's IT strategy in alignment with academic and administrative goals.
- Manage and maintain core IT infrastructure including servers, networks, data centres, and cloud services, firewalls, security protocols.
- Oversee the implementation, integration, and maintenance of ERP systems, LMS platforms, and student information systems with ensuring data security, backup, disaster recovery, and compliance with IT policies and legal regulations.
- Lead and mentor the IT team, providing technical guidance and performance management.
- Collaborate with academic and administrative departments to understand technology needs and deliver customized solutions.
- Plan and manage IT budgets, vendor contracts, procurement, and licensing.
- Drive innovation in teaching and learning technologies, including smart classrooms and virtual learning environments.
- Ensure timely training and support for faculty, staff, and students on IT tools and systems.

Eligibility:

- Master's and/or bachelor's degree in computer science, Information Technology, or a related field. Certifications like ITIL, PMP, Cisco, or Microsoft are preferred.
- Minimum 10 years of progressive experience in IT management, with at least 3–5 years in a leadership role, preferably in an educational or enterprise environment.
- Strong knowledge of network infrastructure, cybersecurity, data management, and cloud computing.
- CCNA / CCNP / RHCP / RACE or any other relevant certifications.

Key Performance Indicators (KPIs):

- Adherence to data security standards and zero incidents of data breaches.
- Timely and successful completion of IT projects within budget.
- Optimal use of IT budgets with clear ROI on technology investments.
- Growth, engagement, and retention of IT staff.

Salary: *We offer competitive salary that reflects current industry standards and candidate's experience.*

Apply: Mail your CV at career@imibh.edu.in mentioning the post applied for in the subject line.
The last date for application is 15th June 2025